miro

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Privacy & governance at Miro

We make sure you have all the information and tools you need to protect your intellectual property.

EU Data Residency

Miro is the only Enterprise-grade visual collaboration platform that lets customers host all of their customer content on data centers that reside in the EU.

- Help customers to comply with GDPR regulation.
- All your Miro customer content hosted in Europe, including compute infrastructure, production data, and backup data.
- Better control over personal data.

Learn more about Miro's Data Residency →



Global data privacy

We rigorously align our data protection and privacy practices with global regulatory requirements.

General Data Protection Regulation

The GDPR is Europe's regulation for data protection and privacy but it also covers any data transferred outside the EU and EEA areas. Miro previously was a member of the EU/US Privacy Shield but due to Schrems 2, Miro utilizes Standard Contractual Clauses (SCC) for the legal and contractual movement of data. Read more about our data authorities in the Netherlands and United Kingdom.

Our Privacy Policy

We've created a customer-forward Privacy Policy that aligns to GDPR and CCPA requirements.

Our data management policies

How do we handle data retention?

Data retention is set to the termination (T) of service plus one hundred and eighty days (180). You can export customer data and we can remove any customer-created content from our backup systems.

Global data center security

Regular secure backups

Annual Transparency Report

Service uptime and constant monitoring

Our consistent uptime track record is powered by our monitoring system that instantly notifies our team of any potential risks.

Check Miro's status →

Find out more about Miro's standards

Security

We build Miro with global security standards in mind, offering enterprise-grade security across all aspects of how teams collaborate, ideate, and store their work.

Compliance

We comply with leading global regulations like the GDPR and CCPA and are always keeping up with the latest regulations and requirements.

Legal

Here you can review the standard Terms of Service for all Miro users.

Any questions?

We have a team dedicated to answering all of your privacy and security questions.

Contact us →

Wireframe







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